


Family name:	Prorok	
First name:	Thomas	
Date of birth	Oct. 19 th , 1971	
Nationality:	Austria	
Civil status:	Partnership, one son	

Education

<i>Institution:</i>	University of Vienna
<i>Date: from - to</i>	Oct 1992 – June 1999
<i>Degrees or Diplomas</i>	Master degree political science

Language Skills: (5 = excellent knowledge; 4 = very good; 3 = good; 2 = fair; 1 = basic knowledge. MT = mother tongue)

Language	Reading	Speaking	Writing
German	MT		
English	5	5	5

Key qualifications:

Senior Project Manager, Researcher, Expert and Trainer for Public and Multi-Level Governance and Local Governments

Key areas:

- Public Administration Reform, Decentralisation and Multilevel Governance
- Quality Management and Organisational Development, CAF
- Local and regional governments, finances and associations
- Public Finances
- European Integration

Other skills: (eg. computer literacy, etc.)

- External Feedback Actor for CAF
- Moderator and Facilitator of Conferences and Workshop, Speaker
- Computer Skills, Social Media, AI

Present Position:

- Managing Director of KDZ-Centre for Public Administration Research
- Member of the Managing Board of IDM – Institute for Danube Region and Central Europe
- Alternate member of the Group of Independent Experts on the European Charter of Local Self-Government (GIE) for Austria
- Member of the Board of SRLA (Strategic Risk Leadership Association)
- Member of the Board of KOM – Kommunal Institute, Slovak Republic

Years with the firm: 26

Professional Experience Record

<i>Location:</i>	Vienna
<i>Company:</i>	European Commission, Representation in Austria
<i>Date:</i>	10/96 to 1/99
<i>Position:</i>	Information Consultant
<i>Description:</i>	Information Consultant for the Enlargement of the European Union and Expert of Information Society and Public Relations

<i>Location:</i>	Vienna
<i>Company:</i>	PR-Consultant Thomas Prorok
<i>Date:</i>	1/99 – 2/00
<i>Position:</i>	Public Relations Consultant
<i>Description:</i>	Key areas: Projectmanager EU-Enlargement, EU-Projects (structure and Funding), Information Society

<i>Location:</i>	Vienna
<i>Company:</i>	KDZ – Centre for Public Administration Research
<i>Date:</i>	3/00 - ...
<i>Position:</i>	Managing Director (current position)
<i>Description:</i>	Senior Expert and Trainer for Public Governance and Management, Local Governments, Quality Management, Public Administration Reform, Democracy and Open Government.

<i>Location:</i>	Vienna
<i>Company:</i>	CAF-Centre of KDZ
<i>Date:</i>	1/10 - ...12/21
<i>Position:</i>	Head
<i>Description:</i>	Expert and Trainer Quality Management in Public Sector.

<i>Location:</i>	Vienna
<i>Company:</i>	University for Applied Studies Vienna
<i>Date:</i>	01/12 – 01/16
<i>Position:</i>	Lecturer
<i>Description:</i>	Lecturer for Quality Management

<i>Location:</i>	Piestany, Slovak Republic
<i>Company:</i>	KOM - Komunal
<i>Date:</i>	10/12 - ...
<i>Position:</i>	Member of Managing Board
<i>Description:</i>	Expert and Trainer for Public Governance and Management, Local Democracy and Open Government.

<i>Location:</i>	Sydney, Australia
<i>Company:</i>	University for Technology, Institute for Public Policy and Governance
<i>Date:</i>	1/2020 – 2/2020
<i>Position:</i>	Senior Researcher and Lecturer
<i>Description:</i>	Expert and Trainer for Public Governance and Management, Local Democracy and Open Government.

<i>Location:</i>	Eisenstadt, Austria
<i>Company:</i>	University for Applied Studies Burgenland
<i>Date:</i>	1/2024 –
<i>Position:</i>	Lecturer
<i>Description:</i>	Lecturer EU Public Management

Membership of professional bodies:

- Member of the Managing Board of IDM – Institute for The Danube Region and Central Europe
- Member of the Advisory Board of ReSPA (Regional School for Public Administration) till 2022
- Member of Management Board of KOM (communal research of Slovak Republic)
- Member of the European CAF expert group, Austrian CAF National Correspondent and former EIPA CAF expert
- Member of Advisory Committee of WEBER (Western Balkans Enabling Project for Civil Society Monitoring of Public Administration Reform)
- Member of Austrian Society for Administrative Sciences
- Former Member the Committee “Solutions for Management of Municipalities” of KGSt Germany
- Former Member of PLATFORMA – Local and Regional International Action of CEMR (Council of European Municipalities and Regions”
- Former Lecturer on Quality Management in Public Sector, University of Applied Studies, Vienna, Austria
- Former LOGON: Working Group of CEMR “Local Governments Network for Central and Eastern European Countries” to facilitate EU enlargement and membership: Member and Project Manager.
- Former Member of Austrian Programme for Public Administration Reform
- Former Juror of the Speyer Quality Award for Public Administration – E-Government
- Former Evaluator of EPSA (European Public Sector Award)
- Former Evaluator of E-Government Award 2009

Specific Projects

Projects	Country	Date	Description	Category *)
Municipal Exchange Fund Austria4Ukraine	AT/Ukraine	2025-	Grant scheme for city partnerships between Austria and Ukraine in cooperation with U-Lead.	LG, MLG
CAF Impact Study	Europe	2025	Study exploring the impact of the implementation of the Common Assessment Framework (EU quality management system) on public sector organisation.	PAR, Quality Management, CAF
Local Governments in the European Union	EU	2025	Feasibility Study on the structures, competences and capacities of the local governments in the EU-memberstates	LG, PAR
Sustainable Local Government Finances (SLPF.eu)	EU	2024-	TSI Project to develop SDG and Green Budgeting for the Cities Amsterdam, Barcelona, Bordeaux and Hamburg	LG, PAR,
CAF in Senate Administration Berlin	Germany	2024	CAF Implementation in Ministry of Agriculture	Quality Management, CAF
City Region Turku	Finland	2023/24	Peer Review of the Congress of the Council of Europe as part of Technical Support Instrument program (TSI)	MLG, LG, PAR
EUPACK Country expert	EU	2023/24	Expert contribution for the EUPACK country report Austria	PAR
Intergovernmental Fiscal Relations, Data Access and Use, and Local Central Policy Dialogue	Hungary	2023/24	Peer Review of the Congress of the Council of Europe as part of Technical Support Instrument program (TSI)	MLG, LG, PAR
Fiscal Decentralisation Report Southeast Europe	Southeast Europe	2023/24/25	Editing the new Fiscal Decentralisation Report Southeast Europe comparing Local Government Finances and Fiscal Decentralisation mechanisms of 15 countries	MLG, LG
Public Value of the Austrian Social Insurance System	Austria	2023/24	Research Project defining Public Values and impact on SDGs	PAR
WEBER - Western Balkan Civil Society Empowerment for a Reformed Public Administration	Austria, Albania, Bosnia Herzegovina, Kosovo, Montenegro, Nord-Mazedonia, Serbia	2023-current	EU and Austrian Development Agency funded program for monitoring Public Administration Reform through Civil Society (Organisations) based on an adapted framework of OECD SIGMAS Principles of Public Administration.	European Integration, PAR

BACID - Building Administrative Capacity in the Danube Region	South East Europe	2015-2025	BACID – Building Administrative Capacity in the Danube Region and Western Balkans is funded by the Austrian Development Cooperation. The aim of the programme is to strengthen the governance structures of the target countries and to prepare for possible accession to the European Union, with focus on local and regional governments with the following activities: -) Strengthening Dezentralisation, Local Autonomy and Multilevel Governance, Local Finances -) Establishing a Regional Quality Centre in ReSPA (respaweb.eu), Implementing CAF structures in Western Balkans.	AR, LG, LGA, Europ. Integration, CAF, Quality
CAF in Ministry of Agriculture	North Macedonia	2023	CAF Implementation in Ministry of Agriculture	Quality Management, CAF
Multi Level Governance in Principles of Public Administration	Europe	2022	Support for OECD SIGMA	Local Governments
Resilience of Public Administration after Covid19	Europe	2022	10 Case Studies of European Public Sector Organisations concerning adaptability during COVID19 crisis. OECD, TSI	PAR
Local Government Structures and Finances in Western Balkans	South East Europe	2022	Support for OECD SIGMA	Local Governments
European Local Government Finances	EU	2021	Supporting CEMR (Council of European Municipalities and Regions) by drafting the report „Local Finances and the Green Transition“	Local Governments
CAF in Bhutan	Bhutan	2021	CAF Implementation in Royal Civil Service Commission and Ministry of Agriculture	Quality Management, CAF
Impact of CAF on HRM and People	EU	2021	Survey on behalf of the EU Presidency of Slovenia	Quality Management, CAF
Fiscal Decentralisation Report South East Europe	South East Europe	2019-2020	Supporting NALAS (Network of Associations of Local Authorities in South East Europe) by editing the Report.	Local Governments
Local Government and Changing Urban Rural Interplay	Worldwide	2019-2024	Horizon project for exchange with Universities worldwide working on LG and functional regions.	Local Governments
CAF-Book: Transforming Public Administration with CAF	Austria	2020	Editing and writing the book	Quality Management, CAF
European Local Governments in Post Covid-19 socio-economic recovery	South East Europe	2020	Implementing Survey with partners	Local Governments
CAF in ADISA	Albania	2020	Full implementation of CAF as pilot for Albania and first step towards a Albanian CAF Centre (ongoing due to Covid19)	Quality Management, CAF

CAF in Ministry of Public Administration	Montenegro	2019	Full implementation of CAF as pilot for Montenegro and first step towards a Montenegrin CAF Centre	Quality Management, CAF
CAF in Ministry of Public Administration and Local Self Government	Serbia	2019	Full implementation of CAF as pilot for Serbia and first step towards a Serbian CAF Centre	Quality Management, CAF
CAF in Kazakhstan	Kazakhstan	2019	2 days workshop with Ministries, Agencies and the Presidential Office concerning the opportunities of CAF in Kazakhstan. Organised by the Civil Service Regional Hub, Astana	Quality Management, CAF
CAF Actionplan North Mazedonia	Nord Mazedonia	2019	Implementing and further developing the CAF-improvement plan of public sector organizations in Nord Mazedonia	Quality Management, CAF
EIPA CAF Resource Centre	European Union	2018-2020	Supporting the European Institute for Public Administration with CAF-expertise to run the European CAF Resource Centre	Quality Management, CAF
Participation of Citizens in Western Balkan	Austria, South East Europe	2018	Conference organised in Partnership with Regional Cooperation Council (RCC) and ReSPA (respaweb.eu)	Open Government, PAR
Innovating Federal States	Austria	2018	Conference organiser of „Reform and Innovation in the Federal State“	Federalism, Decentralisation, Open Government, PAR
CAF in ReSPA	Montenegro/Western Balkan International Organisation	2018	Full implementation of CAF in the Regional School of Public Administration and preparing ReSPA for the label Effective CAF User.	CAF, Quality Management
Municipal Grants in Austria	Austria	2018	Developing a new report on grants provided by municipalities to business sector and individuals including a new internet platform for publishing municipals grants.	Open Government, PAR
CAF in Institute (Agency) for Statistics	BiH	2018	Implementing CAF in the Agency for Statistics of the Entity Republic Srpska	CAF, Quality Management
CAF2020	Austria/ EU	2018-2020	Elaborating and organising the new version of CAF on behalf of the European CAF Correspondents network	CAF, Quality Management
CAF in municipality of Bihac, Zivinice, Gracanica	BiH	2018-2020	Full CAF Implementations together with the local CAF expertise of the Civil Service Agency	CAF, Quality Management
Agenda2030 in my municipality	South East Europe	2018-2019	Elaborating a handbook and a ToT for municipal practitioners for Localizing the UN-Sustainable Development Goals on behalf of GIZ and NALAS	PMG, LG, LGA

Local Economic Development in SEE	South East Europe	2018-2019	Assessment of the Multiannual Plan (MAP REA) of the Regional Economic Area (South East Europe) concerning potentials of involvement and contributions of local government in the MAP.	LG, Decentralisation
CAF in Civil Service Agency	BiH	2017-2018	CAF – Implementing CAF in the Civil Service Agency of the Federation of BiH	CAF, Quality Management
CAF in Civil Service Agency	BiH	2017-2018	CAF – Implementing CAF in the Civil Service Agency and the Institute of Statistics of the Republic of Srpska	CAF, Quality Management
CAF in Bureau of Metrology	Montenegro	2017-2018	CAF – Implementing CAF in the Bureau of Metrology	CAF, Quality Management
CAF Communal	Austria	2016-2018	Starting the CAF programme for municipalities in the Province of Lower Austria	CAF, Quality Management
Public Administration Reform as foundation for European Integration	Austria, South East Europe	2016	Developing and implementing the conference “Public Administration Reform as foundation for European Integration” with presence of EU-Commissioner Hahn in June in Vienna.	Europ. Integration, PAR
CAF-Performance Management	Austria	2014	Based on the Austrian Budget Reform which includes performance information in the budget a special version of CAF has been elaborated. It combines quality and performance management.	CAF, Quality Management
CAF in court of auditors	Austria	2014, 2018	CAF in court of auditors in the Provinces of Lower Austria and Styria	CAF, Quality Management
Financing and Governing regional functional areas (city regions)	Austria	2013	Study on Financing and Governing regional functional areas (city regions)	LG, IMC, MLG, Decentralisation
Public Value of regional functional areas	Austria	2013	Study concerning added public value of city regions based on best practices.	LG, IMC, MLG, Decentralisation
TRACE	South East Europe	2013-2014	The TRACE project supported public authorities in South East Europe at all administrative levels (national, regional, local) to implement the EU 2020 energy strategy, by facilitating the exchange of knowledge, ideas and policies for reducing the buildings energy demands.. Financed by SEE Programme of the EU.	MLG
CAF 2013	EU	2012	Contributing to the new edition of CAF (CAF 2013)	CAF, Quality Management
Intellectual capital report of the City of Vienna	Austria	2012	For the first time the municipal department for spatial planning has implemented a Intellectual capital report	PMG

City Regions (functional areas) in Austria	Austria	2012	Survey on status quo and needs for further development of city regions and municipal cooperations on behalf of Austrian Association of Cities and Towns	LG, Decentralisation, MLG, PM, IMC
CAF in Federal Chancellery	Austria	2012	Implementing CAF in the Directorate for Public Service and Public Administration Reform of the Federal Chancellery	CAF, Quality Management
TwinRegion	Austria, Slovakia	2012-2013	Intermunicipal cooperation for fostering knowledge, science and research companies and public sector utilities in the Metropolregion Vienna Bratislava. Eu-crossborder programme Slovakia-Austria	LG, IMC, MLG
CAF in the Province of Styria	Austria	2010	Developing a CAF programme for the Provincial government of Styria including several CAF implementations in district authorities and administrative departments.	CAF, Quality Management
PUMAKO - public-management-platform.eu	Austria/Slovakia Danube Region/ South East Europe	2010-2011	PUMAKO – common training course for civil servants and politicians working in fields relevant for crossborder cooperations (public transport, social services, economic development, governance, local economic development) http://www.public-management-platform.eu/	PMG, LG, IMC
Developing the Procedure for External CAF Feedback in Austria	Austria/International	2010 - today	Conceptualizing the Procedure for External CAF Feedback in Austria and setting up KDZ as (National) organizer for the label "Effective CAF User"d	CAF, Quality Management
Need Assessment for the Associations of Municipalities	BiH	2009	Need Assessment for the Associations of Municipalities and Towns of BiH on behalf of the UNDP.	LG, LGA, Decentralisation
CAF in the Committee of the Regions	EU	2009	Implementation of the CAF (Common Assessment Framework) in the Committee of the Regions, Brussels	CAF, Quality Management
Evaluation of the system of decentralisation in Vienna	Austria	2008	Evaluation of the system of decentralisation in Vienna. The capital of Austria covers several districts with restricted competences and budgetary responsibilities. The relationship between the central administration and the districts and the future financial equalisation have been evaluated and recommended in the project.	Decentralisation

Performance Budgeting	Austria	2008	Performance budgeting based on outcome. Study implemented for the Federal Chancellery in order to start the implementation of outcome based controlling and planning connected to the federal budget.	PMG
Administrative Burden for Citizens	Austria	2008	Administrative Burden for Citizens. Based on the model of standard costs a study on the administrative costs for citizens using public services (application for passport, registration etc.) in Austria has been performed.	PMG
Study Visit of Chechnyan High Level Civil Servant	Austria/ Russian Federation/ Chechnya	2008	Study Visit of Chechnyan High Level Civil Servants to Austria to improve the functioning of local selfgovernment. The study visit was one small part of a Program of Co-operation between the Council of Europa and Russia.	PMG, LG
Preparation of Serbian Local Governments for the EU Integration	Serbia	2008-2009	Preparation of Serbian Local Governments for the European Integration Process; financed by European Integration Funds to inform and prepare SCTM and municipalities about consequences of EU accession.	Europ. Integration, LG, CB, LGA
Serbian Municipalities on the way to EU	Serbia	2007	Seminar and Workshop "Serbian Municipalities on the way to EU"; for the staff and members of the Standing Conference of Towns and Municipalities in Serbia.	Europ. Integration, LG, CB
Development of curricula for coaches in the health sector	Austria	2007-2008	With support of the EU Programme Equal a new job profile has been developed to support nurses in stressful situations. This new coaching course lasts for 12 month.	PMG
Establishing Local Government Associations	Azerbaijan	2006	Support of the creation of a national association of local authorities in Azerbaijan on the behalf of the Council of Europe	LG, Decentralisation, LGA
"CAF works – Better results for European Citizens by using CAF"	European Union	2006	"CAF works – Better results for European Citizens by using CAF": The usage of the quality management tool CAF (Common Assessment Framework) for public sector organisations in Europe. Publication together with EIPA (European Institute for Public Administration) and the Austrian Federal Chancellery.	CAF, Quality Management

Study Visit of Russian High Level Civil Servant	Russian Federation	2006	Study Visit of Russian High Level Civil Servants to Austria with the aim to support the Presidential Administration in its efforts to improve the functioning of federalism in Russia. The study visit was one part of a Program of Co-operation between the European Union and Russia.	Decentralisation
Albanian Municipalities on the way to EU	Albania	2006	Seminar "Albanian Municipalities on the way to EU"; 2 days seminar for the staff and members of the Albanian Association of Municipalities (funded by Austrian Know How Transfer Center)	Europ. Integration, LG, CB, LGA
Local Authorities Reform Programme in Turkey	Turkey	2006	Support to Local Authorities Reform Programme: Trainer for two 2,5 days capacity building seminars in Ankara for representatives of UMT and the Associations of Local Authorities in Turkey on behalf of UNDP and EC.	LG, PMG, CB Decentralisation, LGA
Training for SCTM	Serbia & Montenegro	2005	Organisation and implementation of a training seminar for the SCTM (Standing Conference of Towns and Municipalities, Serbia) in Austria	LG, Europ. Integration, CB, LGA
Training Concept for LG	Ukraine	2003	Training concept for local government administration in Ukraine on behalf of Council of Europe.	CB, LG, PMG, Decentralisation
Need Assessment for Local Government Associations	BiH	2003	Need Assessment for the Associations of Municipalities and Towns of BiH on behalf of the OSCE.	LG, Decentralisation, LGA
Austrian CAF Centre	Austria	2000-today	Establishing the CAF Centre, CAF-Ressource Centre and CAF Correspondent for Austria on behalf of the Federal Chancellery. Preparing and implementing CAF and QM strategy in Austria. Yearly work programmes. Linking CAF to the Austrian performance budgeting (indicator: 2 PEF/year)	CAF, Quality Management
CAF-implementations in Austria	Austria	2002-today	Numerous CAF implementations and trainings in Austria in local and regional governments, ministries (national level), NPOs.	CAF, Quality Management

CEEC-LOGON - Local Governments Network of Central and Eastern European Countries	Eastern Europe, Baltic states, Cyprus, Malta, Serbia, Turkey	2000 to 2013	A network project to facilitate EU membership for local authorities and their associations. Topics: EU structures and funding, public management, training needs, environment, led, finances... Role in the project: Project manager at implementing organisation; (funded by EC)	European Integration, LG
Improvement Programme for Management	Ukraine	2000	Tacis City Twinning between the city of Wolfsberg (Austria) and Chernovtsy (Ukraine). Implementation of a 2 week training programme for officials of Chernovtsy in Austria.	CB, LG, PMG

*) LG: Local Government, LGA: Local Government Associations, IMC: Intermunicipal Cooperation, PAR: Public Administration Reform, CB: Capacity Building, CAF: Common Assessment Framework, PMG: Public Management&Governance, MLG: Multi-Level Governance

Publications (selection):

- Prorok, T., Klimovsky, D., Schantl, A., Calzola, S., Nadolph, A.: Local Governments in the European Union, European Commission, 2026
- Prorok, T., ; Calzola, C.: European Local Government Report 2025, KDZ, 2026
- Calzola, S; Prorok, T.: Local Government Associations and Urban and Rural Interests in Austria, in Kössler, K.; Belser, E.M.; "Local Government Structure and Intergovernmental Relations", Springer, 2025
- NALAS: Fiscal Decentralisation Report; Skopje 2025; co-editor
- Blöschl, R.; Prorok, T.: Austrias Local Governments' Financial Vulnerability, in Padovani, E.; Scorsone, E.; Iacuzzi, S.; Simone Valle de Souza, S.; "Local Governments' Financial Vulnerability - Analysing the Impact of the Covid-19 Pandemic", Routledge 2022
- Schantl, A.; Pichler, D.; Prorok, T.: Local Government in Austria. Responses to Urban-Rural Challenges, LOGOV, 2021
- Prorok, Thomas; Parzer, Philip: Transforming Public Administration with CAF, Vienna, 2021
- NALAS: European Local Governments in Post Covid-19 socio-economic recovery; Skopje 2020; co-author
- Mitterer, Karoline; Prorok, Thomas: Herausforderungen der Gemeinden im österreichischen Föderalismus (Challenges of municipalities in the Austrian Federalism). In: regional.national.föederal - Zur Beziehung politischer Ebenen in Österreich; Hermann, Andrea Tony et al (Hrsg), Vienna, 2020
- Prorok, Thomas: Die Bezirksverwaltungsbehörde im funktionalen Raum (District Authorities in the funktional Regions); in Herausforderungen der Bezirksverwaltung, Institut für Föderalismus, Innsbruck, 2020
- Prorok, Thomas; Philip Parzer: Organization and leadership in crisis; What we can learn from the CAF – the European Common Assessment Framework, in Forum Public Management, Vienna 2020
- Peter Biwald, Karoline Mitterer, Thomas Prorok, Klaus Wirth (Hrsg): Nachhaltig wirken - Impulse für den öffentlichen Sektor (Sustainable impacts - Impulses for the public sector), Wien, 2019
- GIZ: Handbook "Agenda 2030 in my municipality" 2019, Co-Autor.
- Thomas Prorok, Philip Parzer: CAF Kommunal – Leitfaden für bessere Qualität in Gemeinden (The guideline for implementing CAF in municipalities), Vienna, 2018.
- Thomas, Prorok, Alexandra Schantl, Marija Sosic: The future of Europe – built on strong municipalities, Vienna, 2017.
- Federal Chancellery Austria: CAF Diversität (CAF-Diversity), Vienna 2017, co-author.
- Thomas Prorok, Public Private Partnerships in Municipalities, Vienna 2016, BACID Publication.
- Federal Chancellery Austria: CAF-Wirkungsorientierung (CAF performance management), Vienna 2015, co-author.
- Thomas Prorok, Bernhard Krabina: Offene Stadt – Wie BürgerInnenbeteiligung, BürgerInnenservice und soziale Medien Politik und Verwaltung verändern, Wien 2012 (Open City , Participation and social media).
- Prorok Thomas, Obuch Martin, Schantl Alexandra, Hochholdingner Nikola, Bernhard Krabina: TwinRegion - Wissenskooperation in der Metropolregion Wien-Bratislava. Eine Studie im Rahmen des grenzüberschreitenden EU-Programms Slowakei-Österreich 2007-2013; Wien, Bratislava 2012. (Knowledge cooperation in Metropolitan Region Vienna and Bratislava).

- Prorok, Thomas; Parzer, Philip: Vorschläge zur Entlastung von Bürokratiekosten für BürgerInnen und Bürger in Österreich; in Brüggemeier, Martin; Lenk, Klaus (Hg.); Bürokratiekosten im Verwaltungsvollzug; 2011, Berlin. (Proposal for reduction of administrative burden for citizens in Austria).
- Prorok, Thomas; Wirth, Klaus: Public Management in Österreichs Städten - ein Zwischenbericht; in Bauer, Helfried; Biwald, Peter; Dearing, Elisabeth (Hg.) Gutes Regieren - Konzepte-Realisierungen-Perspektiven; Wien, 2011. (Public management in Austrian Cities).
- Prorok, Thomas; Kallinger, Michael: Zehn Jahre CAF - ein reifes Qualitätsmanagementsystem für die öffentliche Verwaltung; in Bauer, Helfried; Biwald, Peter; Dearing, Elisabeth (Hg.) Gutes Regieren - Konzepte-Realisierungen-Perspektiven; Wien, 2011. (10 years of CAF – a mature system of quality management for the public sector).
- Prorok, Thomas: Ten years of CAF in Austria. In: Growing Towards Excellence in the European Public Sector. A decade of European collaboration with CAF, ed. by Patrick Staes, Nick Thijs, Maastricht, 2010.
- Prorok, Thomas; Malz, Bernadette: CAF-Leitfaden für CAF-AnwenderInnen (Guideline for CAF-Users), Vienna, 2010.
- LOGON Report 2008: Impact of the European Union of Local Authorities – Guidelines for South East European Local Government Associations, Vienna 2008, Editor and Author.
- Toolkit: Towards a modern Local Government Association; CoE, UNDP, 2007, Co-author.
- CAF works – better service for the citizens by using CAF; Vienna 2006, author and co-editor.
- LOGON Final Guide 2005, Vienna 2005, author and co-editor.
- LOGON Reader 2004 – Public Management and Governance; 21st century concepts and case studies for modernising public administration.
- LOGON Reader 2004 – Human Resource Management, Vienna 2004.
- Open Source Software: (K)ein Thema für die öffentliche Verwaltung?, in KDZ Rundschau 3/2004, S. 15-17 (Open Source Software: Topic for the public administration?).
- Geschäftsprozesse optimieren (Optimizing Business Processes); in "New Public Management – Die Reformstrategie (New Public Management – strategy of modernisation)"; Vienna, 2003, co-author.
- E-Democracy and Efficiency in Europe; in Las Tecnologias de la Informacion y la E-Democracia; Parlamento Vasco, European Institute of Public Administration, 2003, Bilbao.
- e-Government – Chancen für Österreichs Städte und Gemeinden (e-Government - Chances for Austrian Cities); Vienna, 2003, co-author.
- e-Government – Leitfaden für Österreichs Städte und Gemeinden (e-government guide for cities and municipalities in Austria); Vienna, 2002.
- LOGON Report 2002 – Lobbying in Europe – A challenge for Local and Regional Governments; Vienna, 2002, author and co-editor.
- LOGON Report 2000 – Experiences made by Associations of Local and Regional Authorities on Issues related to EU Accession; Vienna, 2000, author and editor.
- Bürgerservice – Strategien und Reformansätze (citizen oriented public administration – strategies and modernisation); Vienna, co-editor, 2000.
- Enlargement of the European Union; Information brochure of the European Commission; Vienna 1999 and 2000.